

Horizon Phone System Service

Transform Communication with a Modern Cloud-Based Phone System.

Business Communications 



The Challenge

Traditional phone systems are no longer adequate for meeting the demands of today's fast-paced business environment. Organisations need communication solutions that are reliable, scalable and capable of supporting flexible working environments.

Without modern tools, businesses risk inefficiencies, high operational costs and poor customer experiences due to limited functionality and lack of integration between devices and workflows.

Key Business Outcomes:

Improved Productivity:

Manage calls and monitor performance through an intuitive web interface, supporting seamless workflows.

Increased Flexibility:

Enable remote working and hot desking with secure access to communications from any device.

Enhanced Customer Experience:

Maintain consistent and high-quality communication with reliable call handling and crystal-clear audio.

Business Continuity:

Ensure uninterrupted communication with cloud-based reliability, even during disruptions.

Why Choose Us?



Proven Expertise: Extensive experience in delivering tailored communication solutions.



Enhanced User Experience: User-friendly tools that simplify management and empower your team.



Future-Proof Technology: Leverage the latest in cloud communication to ensure long-term reliability and scalability.



"If you're looking for IT Support, you need a company that listens to its customers and provides solutions it needs rather than solutions it believes you may want – we have found Aztech do that."

Alan Clarke, Financial Director (MiniClipper Logistics)





Service Overview

Aztech IT's Horizon Phone System Service offers a cloud-based communication platform designed to meet the needs of modern businesses. From installation and support to training and customisation, our end-to-end service ensures your organisation enjoys crystal-clear communication and operational efficiency.

Flexible Installation: Tailored solutions to match your business needs, from premium handsets to softphones.

Call Management Tools: Comprehensive call handling and routing features operated through an easy-to-use web interface.

Integrated Communication: Connect fixed and mobile devices with one number, enabling seamless call transfers and unified voicemail access.

Customisable Options: Choose local area numbers, keep existing numbers, or obtain a new one to expand your business reach.

High-Quality Audio: Enjoy exceptional audio quality compatible with IP handsets for clear and reliable communication.

Example Use Cases



Improve operational efficiency: Integrate fixed and mobile communications to streamline workflows and reduce missed calls.



Expand business reach: Use new or local area numbers to connect with customers in different regions.



Support hybrid working: Enable employees to access secure communication tools from any location or device.

How It Works:

Consultation:

Assess your current phone systems and define requirements for a tailored solution.



Installation:

Implement Horizon with plug-and-play devices for quick and secure integration.



Customisation:

Configure call flows, routing, and features to align with your operational needs.



Training and Support:

Provide training and ongoing support to maximise adoption and system performance.



Scalability:

Add new extensions and features as your business grows, ensuring continuous alignment with your needs.

What's Next?

Upgrade your communication with Aztech IT's Horizon Phone System Service. Book a consultation call to learn how we can support your organisation's needs with a modern, scalable, and cost-effective phone system.