

Horizon Phone System service

Elevating your business capabilities to enhance your customer experiences and help you manage calls more effectively.



about the service

As technology continues to advance, so too do our business communication needs. The traditional phone systems of the past can no longer keep up with the demands of modern-day business operations, which is why upgrading to a better phone system is imperative. Horizon Hosted Phone System is an innovative cloud-based communication solution that can transform the way your business connects. By harnessing the power of the cloud technology, Horizon can elevate your business capabilities, drastically improving reliability to enhance your customer experience. The solution optimises your investments, boosts customer satisfaction, and helps you to retain top talent all of which saves you valuable time and money.

how it works

Our Horizon Phone System service includes install and support of a broad range of telephony systems that can help you to manage calls more effectively. We will help to program your Horizon system to connect directly to the network when it is plugged into your site giving your organisation an instant connection. Our experts will advise you on how small to start your order to give you flexibility so that you can add more extensions as you grow as a business. This way our service is low risk as you are only ordering and installing the exact amount of subscriptions you need for your business. Our service gives you the benefit of reducing your overall call costs and will also integrate communications into your business workflow.

key benefits

Management

Horizon Hosted Phone System gives you 360 Management, so that you can efficiently oversee all communications within your organisation, from multiple locations to individual users, through a user-friendly interface.

Business continuity

Unexpected events such as snow, floods, and even train strikes won't disrupt your business as Horizon is in the cloud, your business can carry on making and taking calls, whatever the situation.

Quality

Utilising our Horizon Hosted Phone System service based in the Cloud will give you excellent quality audio so that you can enjoy the same audio quality as a traditional fixed line, compatible with IP handsets for crystal-clear communication.

Coverage

Our comprehensive service gives you an advantage that encompasses all your requirements, including handsets, core network access onsite installation, training and user guides. Our service's business-grade network allows you to save money while enhancing interoperability between your mobile and fixed telephones.

Futuristic

Horizon Hosted Phone System service gives you the ability to provide technology that is fast, easily accessible and available on-demand, catering for the next generation who are projected to become the largest generation in your workforce.



features

Flexible working

Our Horizon Hosted Phone System service increases your efficiency and productivity with flexible working solutions such as hot desking and remote working which would be available on your mobile devices, allowing you to work from anywhere. We can also offer maximum flexibility with a range of premium telephone handsets or a simple desktop softphone, alongside allowing you to manage calls, create flows, and monitor performance seamlessly through the user-friendly web interface. The service gives you the freedom to choose your local area number, keep your existing one or get a new one so that you can expand your business reach and have a London area code, even if you're located in the North.

Integration

Stay connected no matter where you are. Using our service, you can effortlessly integrate your fixed and mobile capabilities, ensuring you never miss an important call. With just one number, you can reach both your desk phone and mobile phone simultaneously. You can seamlessly transfer ongoing calls between devices without any interruptions, and easily access your voicemail from any device increasing productivity.

Features

Our experts ensure you are in complete control of your phone system and can show you the extensive range of features it comes with such as call handling and management features, all operated through an easy-to-use web interface.

why you need it

- You're looking to advance and update your organisation's forms of communication.
- You need a cloud-based solution for communication to transform your business' communication activity.
- You're looking for a trusted support to help upgrade and install your new phone systems effectively.
- You want a low risk phone system upgrade allowing it to grow as your business grows.
- You need some expert help in integrating communications into your business workflow.

other useful services

Internet Connectivity & WAN Services

Giving you a reliable WAN (wide area network) that can handle vast amounts of data transfers with optimum connection security.

Microsoft Teams Phone Services

Providing you with a versatile seamless collaborative hub to bridge the gap between your remote teams and office-based teams and all stakeholders.