

## Teams Voice Service

Empower Your Workforce with Seamless and Secure Communication.

Business Communications 



## The Challenge

With hybrid working becoming the standard, businesses face the challenge of bridging the gap between remote employees and office-based teams. Traditional communication systems often fail to provide the flexibility, scalability and security required in a modern workplace.

Without a unified communication platform, organisations risk reduced productivity, poor collaboration and increased operational inefficiencies.

### Key Business Outcomes:

#### Enhanced Collaboration:

Foster inclusive and interactive communication across geographically distributed teams.

#### Improved Productivity:

Enable real-time collaboration, meetings and file sharing from any device or location.

#### Operational Flexibility:

Scale solutions to meet the needs of any workspace, from small huddle rooms to large conference spaces.

**Simplified IT Management:** Manage all communication tools centrally, reducing the workload on IT teams.

**Secure Communication:** Protect sensitive information with advanced governance and security configurations.

## Why Choose Us?



**Proven Expertise:** Benefit from our extensive experience in deploying and managing Microsoft Teams environments.



**Comprehensive Support:** We provide a lifecycle service from design to ongoing management so you get the most out of your Microsoft Teams Voice Service.



**Customised Solutions:** Tailored Teams configurations to meet the unique needs of your organisation.



“If you’re looking for IT Support, you need a company that listens to its customers and provides solutions it needs rather than solutions it believes you may want – we have found Aztech do that.”

**Alan Clarke, Financial Director (MiniClipper Logistics)**





## Service Overview

Aztech IT's Microsoft Teams Voice Service provides an all-in-one communication platform designed to streamline collaboration and enhance productivity. Our service integrates virtual calling, messaging, meetings and file sharing into a single, accessible platform.

With our expert-led approach, we deliver seamless implementation, secure migration and ongoing support to ensure your Teams environment is optimised for your business needs.

**Planning and Design:** Collaborate with stakeholders to define and scope your Teams environment for maximum efficiency.

**Deployment and Migration:** Implement or migrate to Microsoft Teams with minimal disruption, leveraging our experts' extensive experience.

**Security and Governance:** Configure your Teams environment with best practices for security and compliance.

**Advanced Voice Features:** Enable virtual calling with secure, reliable cloud-based phone systems backed by Microsoft's infrastructure.

## Example Use Cases



**Streamline communication tools:** Consolidate calling, messaging and meetings into a single platform.



**Improve Productivity:** Empower teams with tools for real-time collaboration and shared access to



**Enable hybrid working:** Facilitate seamless communication and collaboration for remote and office-based employees.

## How It Works:

### Discovery and Planning:

Define objectives and agree on the configuration during a workshop with key stakeholders.



### Implementation:

Deploy Teams Voice with support for design, training and technical migration.



### Configuration:

Apply security and governance settings to align with your organisation's policies.



### Adoption and Training:

Provide end-user training to maximise adoption and effective usage of Microsoft Teams.



### Ongoing Support:

Offer continuous monitoring and expert assistance to adapt to evolving needs.

## What's Next?

Revolutionise your business communications with Aztech IT's Microsoft Teams Voice Service. Book a consultation to learn how we can support your organisation's communication goals.